

Tesla Android Box FAQ

Quick answers for vehicle compatibility, reverse-gear behavior, browser access, and audio output modes

This FAQ helps users troubleshoot common issues quickly. Additional questions and answers can be added in future updates.

Q1. Which Tesla models are not supported?

The current connection uses the Tesla browser. The browser must remain usable in Drive (D) after the vehicle passes its internet connectivity check; vehicles without a usable browser are unsupported. The box can satisfy the check through real internet via SIM/mobile hotspot, or firmware responses to compatible connectivity-check addresses. Confirm vehicle software and region. If Tesla supports wireless CarPlay in the future, NAVLYNX plans a CarPlay connection through OTA. This is a future plan; the current connection uses the Tesla browser.

Q2. Why does the box interface not reopen automatically after reversing?

This is part of Tesla's head-unit behavior.

When the vehicle is shifted into Reverse (R) while the browser is open, the Tesla head unit automatically exits the browser. After reversing, manually tap the browser icon to reopen the box interface.

Q3. What should I do if the box website cannot be opened?

On the Tesla head unit, go to:

- Service → Clear Browser Data

Then reopen the browser and enter: www.tslbox.link

We recommend saving this website to your browser favorites for easier access next time.

Q4. Should I select Bluetooth or Wi-Fi for audio output?

The default audio output mode is Wi-Fi. You can change the audio output mode under Settings → Audio Mode in the box system.

The differences between the two modes are shown below:

Mode	Advantages	Limitations
Bluetooth	• Use Tesla steering wheel controls to switch to the previous or next track. • Use the original vehicle microphone; apps in the box can support voice input. • Connect your phone to the box Bluetooth for hands-free calling. • Use Wireless CarPlay or Wireless Android Auto through the box for phone integration and calls.	• The Tesla Bluetooth connection is occupied by the box. • Your phone cannot connect directly to the original Tesla Bluetooth at the same time. • An additional Bluetooth pairing step is required in the Tesla Bluetooth interface during initial setup.
Wi-Fi	• No additional Bluetooth pairing step is required during first-time setup. • Your phone can remain connected to the original Tesla Bluetooth and continue using its built-in Bluetooth functions.	• Tesla steering wheel controls cannot be used to switch tracks in the box. • The original vehicle microphone is not available to the box. • Apps in the box cannot use voice input.

Recommendation: Select Bluetooth mode if you need steering wheel track controls and in-car voice input. Select Wi-Fi mode if you prefer a simpler first-time setup and want your phone to remain connected to the original Tesla Bluetooth.